



# InnoHealth Tandem



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Fraunhofer ISST + ucra / DeinePflege



RESEARCH

SME

- Complex Data Processing Systems / Artificial intelligence
- User-Centered Health Apps
- Telematics Infrastructure



For tandem video and further information please scan QR-code!

## Virtual Care Assistant -

Data-Driven Chatbot to Optimize Outpatient Care Organization

- Nursing Assistant
- Preventive Care
- Digitalization in Nursing Care
- AI-Care Context
- User-Centered Development

### Project Description

Our outpatient care portal supports patients and relatives in applying for all care services. With the inclusion of our virtual care assistant, patients and family caregivers can get even more support with these complex tasks. The digital care assistant will make support services accessible, provide guidance for the daily and long-term care and offer support in obtaining care and care services.

### What do we need?

For the further development progress, we are looking for strategic partners from the outpatient care sector. They should support us with domain knowledge and provide access to their care-related user groups to collect and structure further data used to validate and improve the AI models of the virtual assistant. We are also looking for strategic investors to test our solution on the US market.

### What do we offer?

We are developing our product in an agile process together with patients and relatives to ensure that the requirements and needs of our users are met. Fraunhofer ISST supports the technical operations to achieve a seamless interoperability and validation. We are also supported by other technical partners such as IBM and Google who help us to build our services in a highly scalable way.

## Meet this winning German Research-SME-Tandem on the virtual Matchmaking Tour, June 7-11, 2021!

Presented by InnoHealth USA 2021 - a campaign led by Fraunhofer-Gesellschaft as part of the initiative "Research in Germany" of the Federal Ministry of Education and Research.



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